

MY SCOOTER PRODUCT WARRANTY

MANUFACTURER'S WARRANTY

All new equipment is covered by the manufacturer's warranty. The text of these warranties can be found in the documentation given with the equipment at the time of purchase, or by contacting My Scooter.

ADDITIONAL WARRANTY

In addition to, and concurrently with, the manufacturer's warranty, My Scooter offers its own warranty as described hereunder. This warranty applies only to the original purchaser of the equipment with the original proof of purchase.

To benefit from this warranty, the owner of the equipment must maintain a record of the equipment's required periodic service and inspection.

Subject to the limitations, exceptions and exclusions mentioned hereunder, and under normal use and service, My Scooter will repair or replace, free of charge, any of the parts, other than those which are by their very nature expendable*, found upon examination by an authorized representative of My Scooter to be defective in material and/or workmanship.

ONE YEAR LIMITED WARRANTY

All new equipment, is warranted by My Scooter to be free from defects in materials and workmanship for a period of 1 year from the date of purchase from My Scooter.

BATTERY WARRANTY

The batteries are not warranted by My Scooter, they are covered by the manufacturer's warranty. For an ordinary SLA battery the warranty is 3 months from the date of purchase. For a lithium battery the warranty is 12 months from the date of purchase. Batteries must be fully recharged, as indicated by the Green charger light, at least once every 3 weeks whether in use or not.

REPLACEMENT PARTS AND REPAIRS WARRANTY

Subject to the exceptions and exclusions mentioned in this warranty, and under normal use and service, all replacement parts sold by My Scooter and all repairs made by My Scooter are warranted by My Scooter to be free from defects in material and workmanship for a period of 3 months from the date of delivery of the replacement part, or upon the delivery of the equipment after the completion of repairs.

WARRANTY EXCLUSIONS

This warranty does not extend to:

* Those items which may require replacement due to normal wear and tear such as plugs, fuses, light bulbs, springs, batteries, off board battery chargers, light covers, paintwork, trim, cables, filters, ABS plastic shrouds, motor brushes, attachments, tires, inner tubes, brake linings, wing mirrors, upholstery and seating, framework, body work or external accessories.

Circumstances beyond the control of My Scooter.

Labour, service calls, shipping, and other charges incurred for repair of the equipment or of a part, unless specifically authorized, IN ADVANCE, by My Scooter.

Repairs and/or modifications made to any part of the equipment by unauthorized persons or without specific consent from My Scooter.

Scheduled maintenance and inspections fees.

Engine noise, vibrations or seepage if they do not affect performance or function of the equipment.

This warranty shall not cover damages caused by:

Contamination or water.

Abuse, misuse, accident, negligence, error or recklessness by the user.

Battery fluid spillage or leakage.

Commercial use, racing or use other than what would be considered normal.

Improper operation, maintenance, or storage.

Deterioration in performance caused by improper maintenance or abuse of the battery.

Failure to perform manufacturer's recommended maintenance as may be required.

Use of parts other than genuine manufacturer's parts.

Any attempt made to modify the speed of the equipment will render this warranty null and void.

WARRANTY SERVICE

Warranty service must be performed by an authorized agent of My Scooter. Faulty parts must NOT be returned to My Scooter without prior written Return Authorization (RA number). All transportation costs and any shipping damage incurred while returning parts for repair or replacement are the responsibility of the shipper. Please first contact My Scooter for more information, or to obtain a repair estimate.

There is no other express warranty.

LEGAL WARRANTIES

This warranty gives the owner of the equipment specific rights which are in addition to any rights from standard consumer protection laws. Implied warranties, unless specified herein are excluded. Please contact us if you have any questions.

LIMITATION OF LIABILITY

Liabilities for consequential damages under any and all warranties are excluded. It is the responsibility of the owner and/or the user of the equipment to obtain and obey all applicable federal, provincial and municipal laws related to the use of the equipment. The user must, when legally required or when prudent, wear proper safety equipment at all times when using the equipment. The owner and/or the user of the equipment assumes the risk of any damage or injury arising from the operation of the equipment and will hold My Scooter, its officers, employees and representatives free and clear of any related claims. In all other cases, My Scooter liability will be limited to the price of the equipment sold.

For more information please contact:

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Mailing address, or to visit by appointment:

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